



Patient, Family, and Visitor Code of Conduct

Saint Anne's Hospital

A STEWARD FAMILY HOSPITAL



795 Middle Street Fall River, MA 02721
508-674-5600
saintanneshospital.org

Saint Anne's Hospital

A STEWARD FAMILY HOSPITAL



Patient, Family, and Visitor Code of Conduct

Saint Anne's Hospital's Code of Conduct is intended to facilitate a safe and caring environment within the healthcare setting. It applies to all patients, visitors, and family.

Promotion of safety and security

- No weapons of any kind are allowed.
- No alcohol, drugs, smoking, or vaping
- No photography or video/audio recording of staff or clinical procedures



Communicating and acting respectfully

It is expected that all patients, visitors, and family act in a controlled manner consistent with good behavior.

The following are not tolerated within the hospital or on hospital grounds:

- Offensive remarks about race, national origin, ethnicity, religion, sex, gender, sexual orientation, age, disability, military, or immigration status
- Yelling or swearing
- Spitting or throwing objects
- Any type of physical or sexual assault
- Sexual or vulgar comments or behaviors
- Refusal to follow hospital policies
- Disrupting another patient's care or experience
- Disrupting the care of any patient or the unit setting

Violations

- Patients who violate this code of conduct may be discharged from the hospital.
- Family and visitors will be asked to leave the premises. Future entry into the hospital may be restricted.
- Criminal behavior will be reported to the local police department.

If you have questions or concerns at any time, please ask a member of our team, or contact our Security Department at 774-704-2280.